



SERVICE OFFERING

Regulatory Compliance

Our services are based on lean, scalable, risk-based, and agile concepts, all following the latest standards in the market.

GxP Compliance Services include:

- Compliance assessment and remediation
- Vendor audits
- Agile CSV
- Outsourced spreadsheet validation
- IT infrastructure in a controlled environment
- Equipment qualification
- Training
- Coaching
- Security frameworks

Quality Coaching as a Service (QCoaaS)

Could you use some help performing risk assessments? Would you appreciate a review of your validation documentation by someone experienced, or help writing some of your documents? Are you in need of a new and efficient validation process to support Agile development techniques? Do you need support to remediate audit findings? Do you want some advice on setting up your Statement of Applicability (ISO 27001)? Or, do you have other concerns related to ISO 27001, Computerized System Validation (CSV), Quality Management Systems, or related issues? Why not try CTG's QCoaaS solution?

What is CTG's QCoaaS?

Our QCoaaS can be considered your first, second, and third-line support desk to fulfill any type of request related to GxP and ISO 27001 issues.

QCoaaS is always there to help—If your company is in need of GxP and/or ISO 27001-related support, a request can be sent to the QCoaaS mailbox. The QCoaaS coordinator will provide feedback to the requestor and assign the request to a specialist. The specialist will then handle the request.

Pay for what you need—A credit-based system makes it easy to pay only for services that you need when you need them.

Knowledge base—Our compliance experts (GxP, ISO 27001) will address all challenges that may be encountered during service execution.

We commit to successful FDA and EU inspections, and significant reduction of validation time, effort, and cost.

We care—no-cost remediation of major issues after inspection, within the scope of our work.

Read more about our [Regulatory Compliance Services](#).