

# CTG Supports Vesof-Afosoc in Creating a High-Quality Server Infrastructure

## The Client

Vesof-Afosoc, a Belgian non-profit service provider, offers services in accounting, personnel administration, IT, reception, secretarial support, government procurement support, and maintenance and building management. Their clients are legally recognized non-profit entities in the fields of education, employment, and the management of funds for livelihood.

## The Challenge

In Vesof-Afosoc's IT department, three staff members manage the client infrastructure and about a dozen servers run mail, file, web, and database services. Based on an IT audit, recommendations were made to improve several aspects of the server infrastructure: virtualization of the server park, clean-up of the active directory, and upgrade and improvement of the mail system, the central tape backup system, and management of server passwords.

The organization wanted to improve the operational effectiveness of the server infrastructure in the following ways:

- High availability of the server park through virtualization
- Easy and clear user management through a more effective active directory
- A mail system that meets current market standards through an upgrade to MS Exchange 2013

- Additional mail services such as web mail and personal archives through mail improvements
- A secure and reliable backup of corporate data
- Secure and central access to server passwords

## The CTG Solution

Based on the client's requirements, CTG developed a comprehensive project plan and defined several subprojects to address each of the improvement requests. CTG's solution, supported by a three-fold approach focusing on people, processes, and technology, minimized the interruption of services to end users and limited execution time.

## Results

CTG successfully completed this project and achieved all of the client's objectives. Vesof-Afosoc now has a high-quality server infrastructure that is more manageable and secure with enhanced backup and new, upgraded mail services that are easy to support.



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